

To whom it may concern

Herisau, 16.02.2023

Statement regarding **tiamo** software and Titrandos family instruments

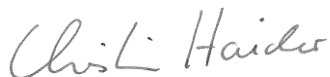
Please be informed that **tiamo** software will officially be discontinued on 31.12.2024. This applies to both currently available versions, **tiamo 2.5** and **tiamo 3.0**.

End of support for **tiamo** software is set to 31.12.2029. This only includes fixation of severe software bugs for the latest version **tiamo 3.0**, but no further modification to reach compatibility to Windows 11 or any future Windows version.

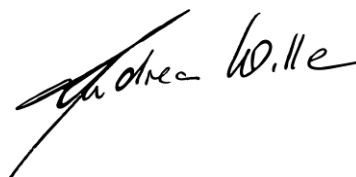
Titrandos instruments (models 851, 852, 856, 867, 888, 890, 901, 902, 904, 905, 906, 907) and Sample Processors (models 814, 815, 855) will be available at least until 31.12.2024. Technical support for these instruments (service and repair parts) are guaranteed until 31.12.2034.

Former Titrandos models (808, 809, 835, 836, 841, 842, 857) are out of support since 2019 as well as all Titrino model titrators 7XX.

Kind regards,



Dr. Christian Haider  
Head of Competence Center Titration  
Metrohm International Headquarters



Dr. Andrea Wille  
EVP Head of Product Groups  
Metrohm International Headquarters